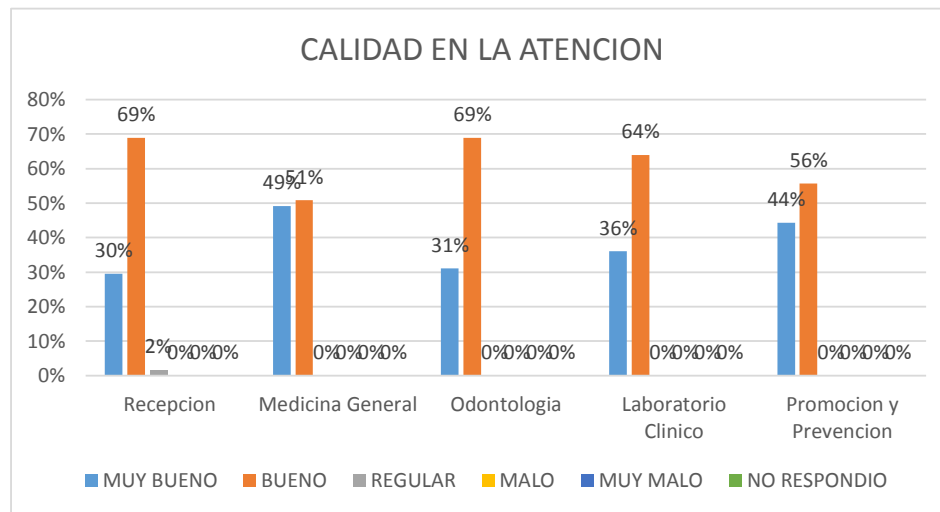


INSTITUCION PRESTADORA DE SERVICIOS DE SALUD INDIGENA  
ESSALUD YAGUARA IPS - I  
NIT: 809,011,682 - 5  
Calle 11 9 - 23 Barrio San Juan bautista

CALIDAD EN LA ATENCION MAYO 2020

| DEPENDENCIA            | MUY BUENA |     | BUENO |     | REGULAR |    | MALO |    | MUY MALA |    | NO RESPONDIO |    | TOTAL ENCUESTAS |    |
|------------------------|-----------|-----|-------|-----|---------|----|------|----|----------|----|--------------|----|-----------------|----|
| Recepcion              | 18        | 30% | 42    | 69% | 1       | 2% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            | 61 |
| Medicina General       | 30        | 49% | 31    | 51% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            | 61 |
| Odontologia            | 19        | 31% | 42    | 69% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            | 61 |
| Laboratorio Clinico    | 22        | 36% | 39    | 64% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            | 61 |
| Promocion y Prevencion | 27        | 44% | 34    | 56% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            | 61 |
| TOTALES                | 23        | 38% | 38    | 62% | 1       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 100%            |    |



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ESTRUCTURA FISICA MAYO 2020

| DEPENDENCIA             | MUY BUENA |     | BUENO |     | REGULAR |    | MALO |    | MUY MALA |    | NO RESPONDIO |    | TOTAL ENCUESTAS |      |
|-------------------------|-----------|-----|-------|-----|---------|----|------|----|----------|----|--------------|----|-----------------|------|
| Consultorio medico      | 33        | 54% | 28    | 46% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 61              | 100% |
| Laboratorio Clinico     | 30        | 49% | 31    | 51% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 61              | 100% |
| Odontologia             | 29        | 48% | 32    | 52% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 61              | 100% |
| sala de espera          | 35        | 57% | 26    | 43% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 61              | 100% |
| Ubicación de la empresa | 35        | 57% | 26    | 43% | 0       | 0% | 0    | 0% | 0        | 0% | 0            | 0% | 61              | 100% |
| TOTALES                 | 32        | 53% | 28,6  | 47% | 0%      | 0% | 0%   | 0% | 0%       | 0% | 0            | 0% |                 |      |

