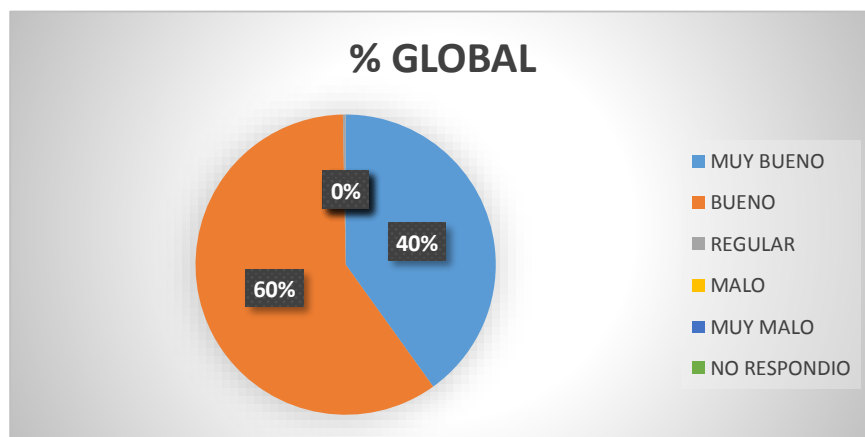
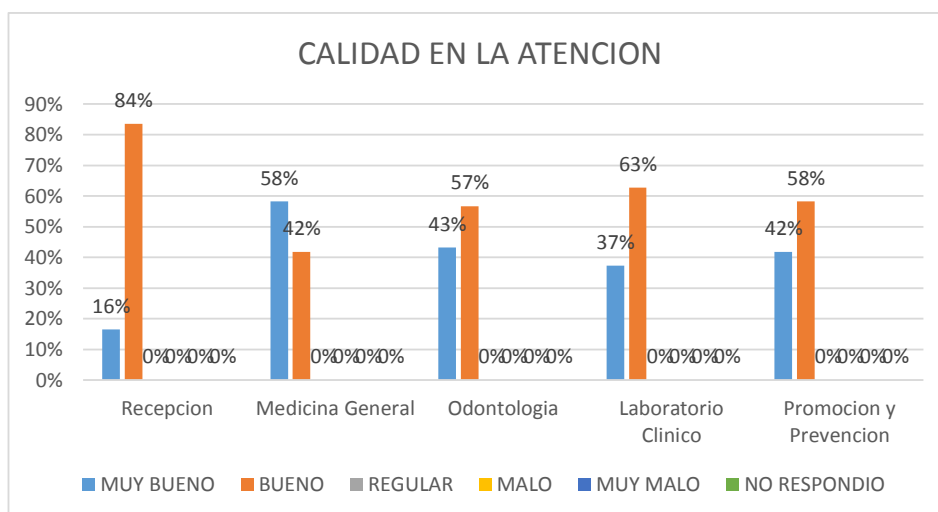


INSTITUCION PRESTADORA DE SERVICIOS DE SALUD INDIGENA
ESSALUD YAGUARA IPS - I
NIT: 809,011,682 - 5
Calle 11 9 - 23 Barrio San Juan bautista

CALIDAD EN LA ATENCION MOVIEMBRE 2020

| DEPENDENCIA | MUY BUENA | | BUENO | | REGULAR | | MALO | | MUY MALA | | NO RESPONDIO | | TOTAL ENCUESTAS | |
|------------------------|-----------|-----|-------|-----|---------|----|------|----|----------|----|--------------|----|-----------------|----|
| Recepcion | 11 | 16% | 56 | 84% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | 67 |
| Medicina General | 39 | 58% | 28 | 42% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | 67 |
| Odontologia | 29 | 43% | 38 | 57% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | 67 |
| Laboratorio Clinico | 25 | 37% | 42 | 63% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | 67 |
| Promocion y Prevencion | 28 | 42% | 39 | 58% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | 67 |
| TOTALES | 26 | 39% | 40,6 | 61% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 100% | |



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ESTRUCTURA FISICA NOVIEMBRE 2020

| DEPENDENCIA | MUY BUENA | | BUENO | | REGULAR | | MALO | | MUY MALA | | NO RESPONDIO | | TOTAL ENCUESTAS | |
|-------------------------|-----------|-----|-------|-----|---------|----|------|----|----------|----|--------------|----|-----------------|------|
| Consultorio medico | 31 | 46% | 36 | 54% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 67 | 100% |
| Laboratorio Clinico | 35 | 52% | 32 | 48% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 67 | 100% |
| Odontologia | 30 | 45% | 37 | 55% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 67 | 100% |
| sala de espera | 39 | 58% | 28 | 42% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 67 | 100% |
| Ubicación de la empresa | 37 | 55% | 30 | 45% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 67 | 100% |
| TOTALES | 34 | 51% | 32,6 | 49% | 0% | 0% | 0% | 0% | 0% | 0% | 0 | 0% | | |

